



**SAVE BIG with our shopping loyalty program!**

## ABOUT OUR LOYALTY PROGRAM

Who can join the MaxRewards Loyalty Program?

**Anyone**  
(Based in South Africa)

When does the MaxRewards loyalty program officialy commence /  
When can I start buying?

**1 January 2023**  
(Official Launch Date)

From when can i start registering as member for the MaxRewards  
Loyalty Program?

**21 November 2022**  
(Early Bird Discount Apply)

What products can I buy with my MaxReward Loyalty Card?

**All Shopmax Products**  
(Excl Marketplace Products)

How long does the registration process take before I receive my  
MaxReward Loyalty Card?

**7 Business Days**  
(From applying)

How does the delivery of my products work?

**We deliver to your doorstep**  
(Anywhere in South Africa)

How long does it take before my products are delivered?

**3 - 10 business days**  
(Depending on Stock Availability)

How do i make the one-time payment for the administration fee to  
activate my membership?

**Via EFT / Direct Deposit**  
(Banking Details on Invoice)

Can I contact the MaxRewards Support Team via Email?

**YES**  
(maxrewards@shopmax.co.za)

Can I contact the MaxRewards Support Team via WhatsApp?

**YES**  
+27 (0) 66 508 4401

## YOUR STANDARD REWARDS (NON-PROMOTIONAL ITEMS)

On our e-commerce store, non-promotional items are listed at their standard retail prices and are not currently on promotion



### EVERYDAY ORDER

1 - 9 products  
(of the same type)

**5.00 % DISCOUNT**  
(FREE SHIPPING INCLUDED)

### BULK ORDER 1

10 - 50 products  
(of the same type)

**5.5 % DISCOUNT**  
(FREE SHIPPING INCLUDED)

### BULK ORDER 2

51 - 100 products  
(of the same type)

**6.0 % DISCOUNT**  
(FREE SHIPPING INCLUDED)

### BULK ORDER 3

More than 100 products  
(of the same type)

**6.5 % DISCOUNT**  
(FREE SHIPPING INCLUDED)

## YOUR ADDITIONAL REWARDS (ON PROMOTIONAL ITEMS)

A promotional item is an item on promotion and has already been heavily discounted for any special event days on the South African shopping calendar, such as Black Friday, Cyber Monday, Festive Season, Weekly and Monthly Specials.



### EVERYDAY ORDER

1 - 9 products  
(of the same type)

**1.00 % DISCOUNT**  
(SHIPPING NOT INCLUDED)

### BULK ORDER 1

10 - 50 products  
(of the same type)

**1.25 % DISCOUNT**  
(SHIPPING NOT INCLUDED)

### BULK ORDER 2

51 - 100 products  
(of the same type)

**1.5 % DISCOUNT**  
(SHIPPING NOT INCLUDED)

### BULK ORDER 3

More than 100 products  
(of the same type)

**1.75 % DISCOUNT**  
(SHIPPING NOT INCLUDED)

## ONE-TIME ADMINISTRATION FEE

### Early bird administration fee

21 Nov - 31 Dec 2022 (50% Saving)

**R250**  
(one-time)

### Standard administration fee

From 1 January 2023

**R500**  
(one-time)

A one-time admin fee (Incl. VAT) is charged for the design and e-delivery of your exclusive and personalized MaxRewards Loyalty Card

